

From: artsieber
To: Microsoft ATR
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The remedy should some how benefit the people that are damaged. The consumer is the injured party. How about making Microsoft provide free 800 number tech support for all past and present windows users. A lot of tech companies that still have compition offer this. I as a consumer never ever buy hardware or software that does not offer free tech support by phone. Except of course Microsoft products cause I DO NOT HAVE ANY CHOICE.